

**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
DIRECTORATE OF EDUCATION: CARE TAKINGO BRANCH  
ROOM NO. 9-A, OLD SECTT., DELHI - 54. TEL. 23890300**

No. F.1/1115/CTB/Sanitation/11-12 1565-66

Dated : 15/9/11

**SHOW CAUSE NOTICE**

Whereas, M/s Ex-Man Raghav Security Service Pvt. Ltd. has been awarded the contract to provide the Sanitation work in the school, Directorate of Education w.e.f. 01/05/2011 as per terms and conditions of the tender.

Whereas, the following complaints have been received from the Principals of the Schools where the sanitation services are being provided by the said firm:-

1. Govt. Co-ed. Sec. School, P Block, Sultanpuri, Delhi-41(ID No. 1412019) complaint dt. 04-07-2011 that in the month of June, only one worker was deputed till 16-06-2011 to clean the whole school and toilet blocks. But after 16-06-2011 no body has reported for work till date. In vacation cleanliness was maintained through local workers. It is not possible to manage the cleanliness of the school without regular sanitation worker. The supervisor of the said firm is not responding either.
2. Govt. SKV, C-Block, Sultan Puri, Delhi-86(1412026) complaint dt. 04-07-2011 & 13-07-2011 that sanitation services are not satisfactory. There are cobwebs, heaps of garbage here and there. The workers have no uniforms. There is no wet mopping on floors. Inspite of being made aware of the sanitation situation daily on phone, the contractor has neither taken any action nor supervised the situation.
3. Govt. SKV, G-Block, Vikas puri, New Delhi-18(1618019) complaint dt. 02-08-2011 that there is no sweeper available in the school since 01-08-2011 which has resulted in dirty environment and toilets in the school. Also garbage has also not been removed from the school premises.
4. Govt. Boys SSS, Rohini Ext., Sec.-20, Delhi-86(ID No. 1412248) complaint dt. 12-08-2011 that the said firm has been contacted, but they have neither informed nor started the sanitation work.

With the above act of misconduct the firm M/s Ex-Man Raghav Security Service Pvt. Ltd. has violated the terms and condition of award of contract and the agreement signed by the firm. In this regard the reference is invited to the penal provision clause 9.3.7 of the award of contract.

Now, therefore, M/s Ex-Man Raghav Security Service Pvt. Ltd. is hereby directed to explain their position as to why not panel action including for forfeiting of the performance guarantee and debaring the agency be taken against the firm. There reply should be sent within 10 days of issue of this SCN, failing which further action in the matter shall be taken ex-parte.

  
(V.C. PACHAURI)

**ASSTT. DIRECTOR OF EDN. (CTB)**

**M/s Ex-Man Raghav Security Service Pvt. Ltd  
212, Laxmi Chambers, D-223,  
Laxmi Nagar, Delhi-110092**

**Copy for information to:-**

1. O.S.(IT) with the request to upload the letter on the web-site of the directorate.



(V.C. PACHAURI)  
**ASSTT. DIRECTOR OF EDN. (CTB)**