

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DIRECTORATE OF EDUCATION : CARE TAKING BRANCH
ROOM NO. 9-A, OLD SECTT., DELHI - 54. TEL. 23890300

No.F. 10(34)/CTB/sec/11-12/16

Dated:- 18-04-12

SHOW CAUSE NOTICE

Whereas, M/s Advance Services Pvt. Ltd. has been awarded the contract for providing the security services in the Government schools/offices in Directorate of Education w.e.f. 16/09/2011 as per terms and conditions of the tender.

Whereas, various complaints have been received from the under mentioned Principals/HOSs of Government Schools with brief contents of complaint where the security services are being provided by the firm. Copies of the complaints are enclosed for ready reference.

S. No	Name of School with ID	Brief contents of complaint
1	SBV R-Bk, Mangol Puri, Delhi-83 (1412011)	The services are not satisfactory. The firm changing civilians time to time and no reply given to the telephonically complaint
2	GSKV/GBSS H&Y Bk, Mangol Puri, Delhi (1412018)	The firm changing the guards frequently without information. The guards are not dressed in Uniform. One day i.e. on 24/02/2012 main gate of school was locked from inside. On enquiry it was found that non-arrival of night shift guard, the evening shift guard locked the main gate from inside, jump of the boundary ball and flees.
3	GCo-edSS, Mangol Pur kalan, Delhi-83 (1412033)	Attendance of security personal not submitted in time. They are not wearing proper uniform Only civilians are deputed for security purposes.
4	GSCc-edV Sec-6, Rohini, Delhi (1413004)	The firm is not providing the certificate of statutory obligations like ESI, PF, Service Tax etc to the school with the bill despite repeated verbal telephonic messages from the HOS
5	GSV Sec-3 Rohini, Delhi-85 (1413002)	The firm is not providing the certificate of statutory obligations like ESI, PF, Service Tax and police verification of the guards etc to the school with the bill despite repeated verbal telephonic messages from the HOS
6	GSKV Nithari, Delhi-86 (1412093)	The firm changing the guards frequently without information. The guards are not dressed in Uniform. They have no any type of proof i.e. I-card etc.

With the above act of misconduct the firm M/s Advance Services Pvt. Ltd. has violated the terms and condition of award of contract and the agreement signed by the firm.

Now, therefore, M/s Advance Services Pvt. Ltd. is hereby directed to explain their position as to why not panel action including forfeiting of the performance security and debarring/blacklisting the agency be taken against the firm. Their reply should be sent with five days of receipt of this SCN, failing which further action in the matter shall be taken ex-parte.

M/s Advance Services Pvt. Ltd.
214, Laxmi Chamber, D-223, Laxmi Nagar, Delhi-110 092.

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Copy for information to :-

1. P.S. to Pr. Secretary (Education)
2. P.S. to Director (Education)
3. HOS concerned with the request to submit the action taken report of complaint and status of releasing of payment to the firm till date.
4. OS (IT) with the request to upload the same on the link security & sanitation of the website of the Directorate of Education.
5. Guard file.

(AJAY KUMAR)
DEPUTY DIRECTOR OF EDUCATION (CTB)

Dated:- 18-04-12

(AJAY KUMAR)
DEPUTY DIRECTOR OF EDUCATION (CTB)