

**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
DIRECTORATE OF EDUCATION: CARE TAKINGO BRANCH
ROOM NO. 9-A, OLD SECTT., DELHI - 54. TEL. 23890300**

No. F.1/115/CTB/Sanitation/11-12/ 553

Dated : 12/09/11

SHOW CAUSE NOTICE

Whereas, M/s Keshav security Services Pvt. Ltd. has been awarded the contract for providing the Sanitation work in the school, Directorate of Education w.e.f. 01/05/2011 as per terms and conditions of the tender.

Whereas, the following complaints have been received from the Principals of the Schools where the sanitation services are being provided by the said firm:-

1. S.K.V., C-Block, Sultanpuri, Delhi(ID No. 1412026) complaint dt. 13-07-2011 that there are cobwebs, heaps of garbage here & there. The workers are not in uniforms. In spite of telephonic direction their is no wet mapping of floors. The firm has taken no action to improve sanitation service.
2. SKV, Phase-II, Ashok Vihar, Delhi(1411027) complaint dt. 05-07-2011 & 07-07-2011 that sanitation services are not satisfactory from 01-05-2011. In spite of repeated telephonic maseges the fiem has not inspected the school premises nor has supplied any consumable & ddisposable items for sanitation.
3. RPVV, Sector-11, Rohini, Delhi(1413076) complaint dt. 08-07-2011 that no one has turned up from the agency & payment has not been made to the labours as well as material for the month of May & June 2011. In the school the agency is not attending the calls.
4. Govt. BSSS, Avantika, Sec-1, Rohini, Selhi-85(ID No.-1413011) complaint dt. 01-08-2011 that the said firm has not been truned up for the sanitation work in the school till date.
5. Govt. Co-ed Sr. Sec. School, Sector-VII, Rohini, Delhi-110085(1413074) complaint dt. 08-08-2011 that the said agency has taken over this school from 01-05-2011, but from starting this agency in not providing satisfactory services although three reminders have been given to the agency to improve the seviles.
6. Govt. BSSS, Ph.-II, Ashok Vihar, Delhi(ID No.-1411015) Complaint dt. 25-06-2011 & 12-08-2011 that the sanitation work of this school is badly affected due non copoperation of contractor that is not deploying adequate worker, not paying salary to the worker & not supplying sanitation material.

With the above act of misconduct the firm M/s Keshav security Services Pvt. Ltd. has vaoleted the terms and condition of award of contract and the agreement signed by the firm. In this regard the reference is invited to the penal provision clause 9.3.7 of the award of contract.

Now, therefore, M/s. Keshav security Service Pvt. Ltd. is hereby directed to explain their position as to why not panel action including for forfeiting of the performance guarantee and debaring the agency be taken against the firm. Their reply should be sent within 10 days of issue of SCN, failing which further action in the matter shall be taken ex-parte.


(V.C. PACHAURI)

ASSTT. DIRECTOR OF EDN. (CTB)

**M/s Keshav security Service Pvt. Ltd.,
18, Local Shopping Centre, IInd Floor,
Madangir, New Delhi-110062.**

Copy for information to:-

1. O.S.(IT) with the request to upload the letter on the web-site of the Directorate of Education.


(V.C. PACHAURI)

ASSTT. DIRECTOR OF EDN. (CTB)