

**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
DIRECTORATE OF EDUCATION: CARE TAKING0 BRANCH  
ROOM NO. 9-A, OLD SECTT., DELHI – 54. TEL. 23890300**

No. F.1/115/CTB/Sanitation/11-12/767

Dated : 29/11/11

**SHOW CAUSE NOTICE**

Whereas, M/s Sympoh Marketing Pvt. Ltd. has been awarded the contract for provide the Sanitation work in the school, Directorate of Education w.e.f. 01/05/2011 as per terms and conditions of the tender.

Whereas, the following complaints have been received from the Principals of the Schools where the sanitation services are being provided by the said firm:-

S No.	School ID	Name of the School	Date
1.	1925190	GGSS No.-3, Molar Band, New Delhi-44	13-10-2011
2.	1925060	Shyama Prasad Mukharji SV, Chittranjan Park, N D-19	10-10-2011
3.	1925045	GGSS, DDA Flats, Kalkaji, ND-19	15-09-2011& 05-10-2011
4.	1821037	G Co-ed SSS, Pochanpur, ND-77	18-10-2011
5.	1925341	GGSSS, Harkesh Nagar, ND-20	08-09-2011 & 24-08-2011
6.	1925250	GGSSS No-2, Tughlakabad Ext. ND-19	25-08-2011
7.	1821025	GGSSS, Vijay Enclave, ND-45	10-08-2011
8.	1925041	GGSSS, DDA Flats, Ph-II, Kalkaji, ND-19	25-08-2011

Copies of complaints are enclosed for reference. The complaints are regarding none cleanliness of the School premises and not providing the cleaning material to the employees deployed by the firm for sanitation purpose. School Authorities have been complaining to the firm but of no use.

With the above act of misconduct the firm M/s Sympoh Marketing Pvt. Ltd has violated the terms and condition of award of contract and the agreement signed by the firm. In this regard the reference is invited to the penal provision clause 9.3.7 of the award of contract.

Now, therefore, M/s Sympoh Marketing Pvt. Ltd is hereby directed to explain their position as to why not panel action including for forfeiting of the performance guarantee and debaring the agency be taken against the firm. There reply should be sent within 5 days of receipt of this SCN, failing which further action in the matter shall be taken ex-parte.

M/s Sympoh Marketing Pvt. Ltd,  
4658-A, Ansari Road, 21, Darya Ganj, New Delhi-110002

  
(V.C. PACHAURI)  
ASSTT. DIRECTOR OF EDN. (CTB)

**Copy for information to:-**

1. P.S. to Director (Education)
2. HOS, concerned to report present status of sanitation in the school by 06-12-2011
- ✓ 3. O.S.(IT) with the request to upload the letter on the web-site of the Directorate.
4. Guard File.

  
(V.C. PACHAURI)  
ASSTT. DIRECTOR OF EDN. (CTB)